

मनोज सिन्हा
Manoj Sinha



संचार राज्य मंत्री (स्वतंत्र प्रभार) एवं
रेल राज्य मंत्री
भारत सरकार
नई दिल्ली-110 001

Minister of State for Communications
(Independent Charge) &
Minister of State for Railways
Government of India
New Delhi-110 001

Dear Friends,

It gives me immense pleasure to write to you on the occasion of the World Post Day on 9th October, 2017, which marks the beginning of the National Postal Week. I extend my felicitations to each one of you on this occasion.

As you are aware, World Post Day is celebrated each year on 9th October to mark the anniversary of the Universal Postal Union's (UPU) creation in 1874. On this day, we start National Postal Week celebrations to bring awareness about the India Post's role in the everyday lives of people and businesses, as well as its contribution to social and economic development of our country.

Hon'ble Prime Minister, in one of his recent addresses, recognized the role of post office in socio-economic development of the country. In his address, he mentioned that 'Postman' is the only Government representative, who touches the life of everyone. This is in fact a matter of pride for all of us.

In order to be relevant in the changing environment, Department of Posts is not only engaged in operational improvement but is also going through infrastructural upgradation. Department has set up interoperable ATMs, Core Banking Solutions (CBS) Post offices, established pilot branches of India Post Payments Bank (Raipur & Ranchi) in the recent past. It reflects our commitment to provide banking facility to unbanked populace as well as towards financial inclusion. We have also strengthened the rural network by providing RICT handheld devices in the rural Post offices. Smartphones have also been provided for running Postman Mobile Application for real-time delivery updation. Department is also playing a very active and major role in delivering the benefits of e-Commerce to rural masses by bridging the rural-urban divide. I extend my sincere thanks to all of you for the support and co-operation extended so far in bringing about the above changes.

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We have also made sincere efforts to be the first choice for citizen-centric services. Post Office Passport Seva Kendras and Aadhar enrolment and updation centres have been started recently in the post offices. India Post Help Centre and toll free no.1924 have been launched for addressing customers' grievances. Once Core System Integrator (CSI) is rolled out in more Post Offices, the Department will be able to offer seamless integration and hassle-free service to the citizens and, for this I would request your whole-hearted support and continued cooperation.

I am sure that with your untiring hard work and cooperation, Department will not only enjoy greater trust and faith of the customers but will also be able to contribute to making new India as envisioned by our Hon'ble Prime Minister.

I look forward to your support and cooperation in our many future endeavors.

Greetings to you and the postal fraternity.

Jai India Post.

Yours truly,



(MANOJ SINHA)